

From the Desk of Gary Arnold

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I want to thank Nancy, Ana, Tommy, DJ, Carlos, Steve and the entire work crew that installed my 7.525 kW SunPower solar system, at my residence in Palmdale, California (December 2006). All have contributed at one phase or another to the final outcome of a beautifully & professionally installed solar system. And from my experience, the professionalism of the company is consistently displayed at all levels of this company, including the guys who mounted the solar equipment on my roof.

All solar panels were laser-aligned for a very neat roof presentation. My two (2) SunPower 5200 inverters were beautifully mounted on my garage wall with all wiring contained neatly inside painted conduit (joining the 2 inverters). When I first saw the inverter installation in the garage, it made me think of a photo out of a magazine. The attention to detail was very impressive. Plus the wiring from the solar panels to the inverters was run through the attic, then down through a garage wall so as to not be exposed on the outside of the house (or on any inside wall). As a note of comparison, during the research phase of my solar decision, while inspecting a competitor's solar installation there were unsightly runs of conduit affixed to the outside of the house and the solar panels were aligned on the roof such that the pitch of the panels followed arbitrary irregularities in the surface of the roof. My panels, as installed by Advanced Solar Electric (ASE), were laser aligned which yielded a nice planar appearance to the solar array.

I interviewed several solar providers before selecting ASE. And ASE was the only company that was willing to help me deal with my home owners association (HOA), with regards to working out issues related to the HOA architectural guidelines. And ASE was also the only company willing to move two (2) pipes on my roof, such that an optimum panel placement could be achieved... and this they were willing to do, at no extra charge.

Finally, last Friday (March 23, 2007), my solar system was inspected by a representative of the SunPower Corporation (solar panel manufacturer) in accordance with their in-house quality control program which is used to learn how its' installer partners (like ASE) are performing at the installation of their solar equipment. The SunPower inspector, Chad, was so impressed with the attention to detail of the installation that he called his marketing department, during the inspection, to alert them that they should consider using my solar installation for future marketing efforts.

Bottom line, knowing what I know now, I would choose ASE again... the installation was extremely clean, all solar panels were laser aligned, the inverter installation is absolutely beautiful, the system has operated flawlessly since it was installed and ASE was willing to go the extra mile. Thank You ASE for a job well done.

Thank-you,
Gary Arnold